

Frequently Asked Questions

Question: What is the eRadiology Center?

The eRadiology center serves patients and physicians with the management of Radiology images.

Question: What are the hours of operation?

The center operates Monday – Friday from 7am – 7pm, Saturday and Sunday 8am – 4:30pm.

Question: Where is the eRadiology Center located?

The center is located adjacent to the Nelson/Harvey elevators in the Main Hospital's basement.

Question: How can I contact the eRadiology Center?

Our phone number is 443-287-7378, or our email address is eradiologycenter@jhmi.edu.

Question: I have had studies performed at an outside hospital or facility and my doctor wants the images to be electronically stored at Hopkins. What do I do?

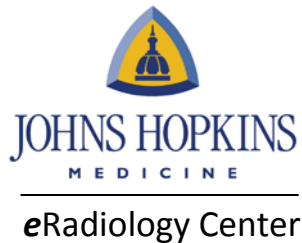
Your physician will need to complete an Outside Image Consultation Request and submit that along with the disc and original report to the center. The outside studies will be placed on the Hopkins Image Archive so that the images will be available to Hopkins physicians.

Question: Is there a charge for this service?

Yes, the charge is needed to offset the necessary interpretation, staffing, and equipment expenses incurred to provide the service. There is a reduced fee for this service that typically ranges from \$13 - \$200 depending upon the complexity of the exam. Some insurers do pay for this service and we will try to collect from your insurer first. However, if we are not paid by your insurer, the cost may be your responsibility.

Question: Must there be an official interpretation of my outside study by a Hopkins radiologist?

Yes, for the images to be stored in the Hopkins Image Archive there must be an official interpretation. This is done to ensure full attention to the details of your study and to improve accuracy. The images and report will be available for review by your physician 24/7.



Question: Who will see my studies?

The images will be available to the physicians involved with your care at Hopkins. In addition, a Hopkins radiologist will review your study and give an official report, which will become a part of your medical record at Hopkins.

Question: Do I have an alternative to using the eRadiology Center?

Yes, you may give your outside images to your physician. However, the images will not be stored in the Hopkins Image Archive and will not receive an official report of review by a Hopkins radiologist.

Question: What do I do if I want copies of my imaging exams that were performed at Hopkins?

A Request to Inspect and Obtain a Copy of a Designated Record Set Authorization form will need to be completed and the center will make copies for you. One set of CDs with your images is free. If you want more than one set of images, there will be a charge of \$5.00 per set.

Question: What if I want a copy of my study on film?

We are moving away from the use of film at Hopkins. We can still provide you a copy of your exam on film at a cost of \$5.00 per sheet of film.

Question: What if my physician wants a copy of my exam?

We will provide your physician with a copy without charge.

Question: What if I need a copy of the official report for my study imaged at Hopkins?

It will take us 2 business days from the date of the interpretation of your exam for you to receive your official report. However, we can provide your physician with a report immediately.